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**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA**

ROBERT MENA,

Plaintiff,

vs.

ANGEL AUTO SPA LLC; SWEET
INSPIRATIONS, L.L.C.; and DOES 1 to
10,

Defendants.

Case No.:

COMPLAINT FOR INJUNCTIVE
RELIEF AND DAMAGES FOR DENIAL
OF CIVIL RIGHTS OF A DISABLED
PERSON IN VIOLATIONS OF

1. AMERICANS WITH DISABILITIES
ACT, 42 U.S.C. §12131 et seq.;

2. CALIFORNIA'S UNRUH CIVIL
RIGHTS ACT;

3. CALIFORNIA'S DISABLED
PERSONS ACT;

4. CALIFORNIA HEALTH & SAFETY
CODE;

5. NEGLIGENCE

Plaintiff ROBERT MENA ("Plaintiff") complains of Defendants ANGEL AUTO
SPA LLC; SWEET INSPIRATIONS, L.L.C.; and DOES 1 to 10 ("Defendants") and
alleges as follows:

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PARTIES

1
2 1. Plaintiff is a California resident with a physical disability. Plaintiff is
3 permanently disabled due to paraplegia. Plaintiff requires the use of a wheelchair at all
4 times when traveling in public.

5 2. Defendants are, or were at the time of the incident, the real property owners,
6 business operators, lessors and/or lessees of the real property for a car wash and
7 convenience store ("Business") located at or about 2285 Newport Blvd., Costa Mesa,
8 California.

9 3. The true names and capacities, whether individual, corporate, associate or
10 otherwise of Defendant DOES 1 through 10, and each of them, are unknown to Plaintiff,
11 who therefore sues said Defendants by such fictitious names. Plaintiff will ask leave of
12 Court to amend this Complaint when the true names and capacities have been
13 ascertained. Plaintiff is informed and believes, and, based thereon, alleges that each such
14 fictitiously named Defendants are responsible in some manner, and therefore, liable to
15 Plaintiff for the acts herein alleged.

16 4. Plaintiff is informed and believes, and thereon alleges that, at all relevant
17 times, each of the Defendants was the agent, employee, or alter-ego of each of the other
18 Defendants, and/or was acting in concert with each of the other Defendants, and in doing
19 the things alleged herein was acting with the knowledge and consent of the other
20 Defendants and within the course and scope of such agency or employment relationship.

21 5. Whenever and wherever reference is made in this Complaint to any act or
22 failure to act by a defendant or Defendants, such allegations and references shall also be
23 deemed to mean the acts and failures to act of each Defendant acting individually, jointly
24 and severally.

JURISDICTION AND VENUE

25
26 6. The Court has jurisdiction of this action pursuant to 28 USC §§ 1331 and
27 1343 for violation of the Americans with Disabilities Act of 1990, (42 USC §12101, *et*
28 *seq.*).

1 failed to provide proper van accessible space designated for the
2 persons with disabilities as there were no “NO PARKING” markings
3 painted on the surface of the access aisle. Additionally, the access
4 aisle failed to meet the minimum width requirements.

5 d. Defendants failed to comply with the federal and state standards for
6 the parking space designated for persons with disabilities. Defendants
7 failed to provide an access aisle with level surface slope.

8 e. Defendants failed to maintain the parking space designated for
9 persons with disabilities to comply with the federal and state
10 standards. Defendants failed to maintain the facility to be readily
11 accessible, as there was a cargo trailer being stored in the access aisle,
12 severely obstructing access to the aisle, rendering it unusable.

13 14. These barriers and conditions denied Plaintiff full and equal access to the
14 Business and caused Plaintiff difficulty and frustration. Plaintiff wishes to return and
15 patronize the Business; however, Plaintiff is deterred from visiting the Business because
16 his knowledge of these violations prevents him from returning until the barriers are
17 removed.

18 15. Based on the violations, Plaintiff alleges, on information and belief, that
19 there are additional barriers to accessibility at the Business after further site inspection.
20 Plaintiff seeks to have all barriers related to his disability remedied. *See Doran v. 7-*
21 *Eleven, Inc.* 524 F.3d 1034 (9th Cir. 2008).

22 16. In addition, Plaintiff alleges, on information and belief, that Defendants
23 knew that particular barriers render the Business inaccessible, violate state and federal
24 law, and interfere with access for the physically disabled.

25 17. At all relevant times, Defendants had and still have control and dominion
26 over the conditions at this location and had and still have the financial resources to
27 remove these barriers without much difficulty or expenses to make the Business
28 accessible to the physically disabled in compliance with ADDAG and Title 24

1 regulations. Defendants have not removed such barriers and have not modified the
2 Business to conform to accessibility regulations.

3 **FIRST CAUSE OF ACTION**

4 **VIOLATION OF THE AMERICANS WITH DISABILITIES ACT OF 1990**

5 18. Plaintiff incorporates by reference each of the allegations in all prior
6 paragraphs in this complaint.

7 19. Under the Americans with Disabilities Act of 1990 (“ADA”), no individual
8 shall be discriminated against on the basis of disability in the full and equal enjoyment of
9 the goods, services, facilities, privileges, advantages, or accommodations of any place of
10 public accommodation by any person who owns, leases, or leases to, or operates a place
11 of public accommodation. *See* 42 U.S.C. § 12182(a).

12 20. Discrimination, *inter alia*, includes:

- 13 a. A failure to make reasonable modification in policies, practices, or
14 procedures, when such modifications are necessary to afford such
15 goods, services, facilities, privileges, advantages, or accommodations
16 to individuals with disabilities, unless the entity can demonstrate that
17 making such modifications would fundamentally alter the nature of
18 such goods, services, facilities, privileges, advantages, or
19 accommodations. 42 U.S.C. § 12182(b)(2)(A)(ii).
- 20 b. A failure to take such steps as may be necessary to ensure that no
21 individual with a disability is excluded, denied services, segregated or
22 otherwise treated differently than other individuals because of the
23 absence of auxiliary aids and services, unless the entity can
24 demonstrate that taking such steps would fundamentally alter the
25 nature of the good, service, facility, privilege, advantage, or
26 accommodation being offered or would result in an undue burden. 42
27 U.S.C. § 12182(b)(2)(A)(iii).
- 28

- 1 c. A failure to remove architectural barriers, and communication barriers
2 that are structural in nature, in existing facilities, and transportation
3 barriers in existing vehicles and rail passenger cars used by an
4 establishment for transporting individuals (not including barriers that
5 can only be removed through the retrofitting of vehicles or rail
6 passenger cars by the installation of a hydraulic or other lift), where
7 such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).
- 8 d. A failure to make alterations in such a manner that, to the maximum
9 extent feasible, the altered portions of the facility are readily
10 accessible to and usable by individuals with disabilities, including
11 individuals who use wheelchairs or to ensure that, to the maximum
12 extent feasible, the path of travel to the altered area and the
13 bathrooms, telephones, and drinking fountains serving the altered
14 area, are readily accessible to and usable by individuals with
15 disabilities where such alterations to the path or travel or the
16 bathrooms, telephones, and drinking fountains serving the altered area
17 are not disproportionate to the overall alterations in terms of cost and
18 scope. 42 U.S.C. § 12183(a)(2).

19 21. Where parking spaces are provided, accessible parking spaces shall be
20 provided. 1991 ADA Standards § 4.1.2(5); 2010 ADA Standards § 208. One in every
21 eight accessible spaces, but not less than one, shall be served by an access aisle 96 in
22 (2440 mm) wide minimum and shall be designated “van accessible.” 1991 ADA
23 Standards § 4.1.2(5)(b). For every six or fraction of six parking spaces, at least one shall
24 be a van accessible parking space. 2010 ADA Standards § 208.2.4.

25 22. Under the ADA, the method and color of marking are to be addressed by
26 State or local laws or regulations. See 36 C.F.R., Part 1191. Under the California
27 Building Code (“CBC”), the parking space identification signs shall include the
28 International Symbol of Accessibility. Parking identification signs shall be reflectorized

1 with a minimum area of 70 square inches. Additional language or an additional sign
2 below the International Symbol of Accessibility shall state "Minimum Fine \$250." A
3 parking space identification sign shall be permanently posted immediately adjacent and
4 visible from each parking space, shall be located with its centerline a maximum of 12
5 inches from the centerline of the parking space and may be posted on a wall at the
6 interior end of the parking space. See CBC § 11B-502.6, et seq.

7 23. Moreover, an additional sign shall be posted either in a conspicuous place at
8 each entrance to an off-street parking facility or immediately adjacent to on-site
9 accessible parking and visible from each parking space. The additional sign shall not be
10 less than 17 inches wide by 22 inches high. The additional sign shall clearly state in
11 letters with a minimum height of 1 inch the following: "Unauthorized vehicles parked in
12 designated accessible spaces not displaying distinguishing placards or special license
13 plates issued for persons with disabilities will be towed away at the owner's expense..."
14 See CBC § 11B-502.8, et seq.

15 24. Here, Defendants failed to provide the parking space identification sign with
16 the International Symbol of Accessibility. In addition, Defendants failed to provide the
17 signs stating, "Minimum Fine \$250" and "Van Accessible." Moreover, Defendants failed
18 to provide the additional sign with the specific language stating "Unauthorized vehicles
19 parked in designated accessible spaces not displaying distinguishing placards or special
20 license plates issued for persons with disabilities will be towed away at the owner's
21 expense..."

22 25. For the parking spaces, access aisles shall be marked with a blue painted
23 borderline around their perimeter. The area within the blue borderlines shall be marked
24 with hatched lines a maximum of 36 inches (914 mm) on center in a color contrasting
25 with that of the aisle surface, preferably blue or white. The words "NO PARKING" shall
26 be painted on the surface within each access aisle in white letters a minimum of 12 inches
27 (305 mm) in height and located to be visible from the adjacent vehicular way. CBC §
28 11B-502.3.3.

1 26. Here, Defendants failed to provide a proper access aisle as there were no
2 “NO PARKING” markings painted on the parking surface. Moreover, Defendants failed
3 to provide the access aisle with the minimum width of 96 inches.

4 27. Under the 1991 Standards, parking spaces and access aisles must be level
5 with surface slopes not exceeding 1:50 (2%) in all directions. 1991 Standards § 4.6.2.
6 Accessible parking spaces shall be at least 96 in (2440 mm) wide. Parking access aisles
7 shall be part of an accessible route to the building or facility entrance and shall comply
8 with 4.3. Two accessible parking spaces may share a common access aisle. Parked
9 vehicle overhangs shall not reduce the clear width of an accessible route. Parking spaces
10 and access aisles shall be level with surface slopes not exceeding 1:50 (2%) in all
11 directions. 1991 Standards § 4.6.3.

12 28. Here, the access aisle is not level with the parking spaces. Under the 2010
13 Standards, access aisles shall be at the same level as the parking spaces they serve.
14 Changes in level are not permitted. 2010 Standards § 502.4. “Access aisles are required
15 to be nearly level in all directions to provide a surface for transfer to and from vehicles.”
16 2010 Standards § 502.4 Advisory. Id. No more than a 1:48 slope is permitted.

17 29. At least one accessible route shall connect accessible building, facilities,
18 elements, and spaces that are on the same site. 1991 ADA Standards § 4.3.2. A public
19 accommodation shall maintain in operable working condition those features of facilities
20 and equipment that are required to be readily accessible to and usable by persons with
21 disabilities by the Act or this part. 28 C.F.R. 35.211(a).

22 30. Here, Defendants failed to provide a facility which is readily available, as
23 there was a cargo trailer being stored on the accessible aisle, severely obstructing access
24 and rendering it unusable.

25 31. A public accommodation shall maintain in operable working condition those
26 features of facilities and equipment that are required to be readily accessible to and usable
27 by persons with disabilities by the Act or this part. 28 C.F.R. 35.211(a).

1 case less than one thousand dollars (\$1,000) and any attorney's fees that may be
 2 determined by the court in addition thereto, suffered by any person denied the rights
 3 provided in Section 54, 54.1, and 54.2.

4 43. California Civil Code § 54(d) specifies, "a violation of the right of an
 5 individual under Americans with Disabilities Act of 1990 (Public Law 101-336) also
 6 constitute a violation of this section, and nothing in this section shall be construed to limit
 7 the access of any person in violation of that act.

8 44. The actions and omissions of Defendants alleged herein constitute a denial
 9 of full and equal accommodation, advantages, and facilities by physically disabled
 10 persons within the meaning of California Civil Code § 54. Defendants have
 11 discriminated against Plaintiff in violation of California Civil Code § 54.

12 45. The violations of the California Disabled Persons Act caused Plaintiff to
 13 experience difficulty, discomfort, and embarrassment. The Defendants are also liable for
 14 statutory damages as specified in California Civil Code §55.56(a)-(c).

15 **FOURTH CAUSE OF ACTION**

16 **CALIFORNIA HEALTH & SAFETY CODE § 19955, et seq.**

17 46. Plaintiff incorporates by reference each of the allegations in all prior
 18 paragraphs in this complaint.

19 47. Plaintiff and other similar physically disabled persons who require the use of
 20 a wheelchair are unable to use public facilities on a "full and equal" basis unless each
 21 such facility is in compliance with the provisions of California Health & Safety Code §
 22 19955 et seq. Plaintiff is a member of the public whose rights are protected by the
 23 provisions of California Health & Safety Code § 19955 et seq.

24 48. The purpose of California Health & Safety Code § 1995 et seq. is to ensure
 25 that public accommodations or facilities constructed in this state with private funds
 26 adhere to the provisions of Chapter 7 (commencing with Section 4450) of Division 5 of
 27 Title 1 of the Government Code. The code relating to such public accommodations also
 28 require that "when sanitary facilities are made available for the public, clients, or

employees in these stations, centers, or buildings, they shall be made available for persons with disabilities.

49. Title II of the ADA holds as a “general rule” that no individual shall be discriminated against on the basis of disability in the full and equal enjoyment of goods (or use), services, facilities, privileges, and accommodations offered by any person who owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a). Further, each and every violation of the ADA also constitutes a separate and distinct violation of California Civil Code §§ 54(c) and 54.1(d), thus independently justifying an award of damages and injunctive relief pursuant to California law, including but not limited to Civil Code § 54.3 and Business and Professions Code § 17200, et seq.

FIFTH CAUSE OF ACTION

NEGLIGENCE

50. Plaintiff incorporates by reference each of the allegations in all prior paragraphs in this complaint.

51. Defendants have a general duty and a duty under the ADA, Unruh Civil Rights Act and California Disabled Persons Act to provide safe and accessible facilities to the Plaintiff.

52. Defendants breached their duty of care by violating the provisions of ADA, Unruh Civil Rights Act and California Disabled Persons Act.

53. As a direct and proximate result of Defendants’ negligent conduct, Plaintiff has suffered damages.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays for relief and judgment against Defendants as follows:

1. For preliminary and permanent injunction directing Defendants to comply with the Americans with Disability Act and the Unruh Civil Rights Act;

2. Award of all appropriate damages, including but not limited to statutory damages, general damages and treble damages in amounts, according to proof;

1 3. Award of all reasonable restitution for Defendants' unfair competition
2 practices;

3 4. Reasonable attorney's fees, litigation expenses, and costs of suit in this
4 action;

5 5. Prejudgment interest pursuant to California Civil Code § 3291; and

6 6. Such other and further relief as the Court deems just and proper.

7 **DEMAND FOR TRIAL BY JURY**

8 Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby
9 demands a trial by jury on all issues so triable.

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11 Dated: March 25, 2024

SO. CAL. EQUAL ACCESS GROUP

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14 By: /s/ Jason J. Kim
15 Jason J. Kim, Esq.
16 Attorneys for Plaintiff
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